

# » FURTHER FASTER NETWORK

## Privacy Policy

This document details how we (**The Further Faster Network**) use your (**the user or partner's**) personal and non-personal data, which is collected when you interact with our online services (website, mailing list, Zoom webinars) and/or when you enter into partnership with the network.

As the 'controller' of your personal information, we are responsible for how that data is managed. The General Data Protection Regulation ("GDPR"), which applies in the United Kingdom and across the European Union, sets out our obligations to you and your rights in respect of how we manage your personal information.

As the 'controller' of your personal information, we will ensure that the personal information we hold about you is:

1. used lawfully, fairly and in a transparent way.
2. collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
3. relevant to the purposes we have told you about and limited only to those purposes.
4. accurate and kept up to date.
5. kept only as long as necessary for the purposes we have told you about.
6. kept securely.

### Legal basis for processing

We rely on the following grounds within the GDPR:

- Article 6(1)(b) – processing is necessary for the negotiation or performance of our **contracts** to provide you with our products and services
- Article 6(1)(c) – processing is necessary for compliance with a **legal obligation** to which we are subject.
- Article 6(1)(f) – in pursuit of **legitimate interests**

### Your rights

Under the GDPR you have important rights free of charge. In summary, those include rights to:

- fair processing of information and transparency over how we use your personal information;
- access to your personal information and to certain other supplementary information that this Privacy Notice is designed to address;
- require us to correct any mistakes in your information which we hold;
- require the erasure (i.e. deletion) of personal information concerning you, in certain situations. Please note that if you ask us to delete any of your personal information which we believe is necessary for us to comply with our contractual or legal obligations, we may no longer be able to provide care and support services to you;
- receive the personal information concerning you which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to a third party in certain situations;
- object at any time to processing of personal information concerning you for direct marketing;
- object to decisions being taken by automated means which produce legal effects concerning you or similarly significantly affect you;
- object in certain other situations to our continued processing of your personal information;
- otherwise restrict our processing of your personal information in certain circumstances;
- claim compensation for damages caused by our breach of any data protection laws;

For further information on each of those rights, including the circumstances in which they apply, see the [Guidance from the UK Information Commissioner's Office \(ICO\) on individuals' rights under the General Data Protection Regulation](#).

## What information do we collect?

### Personal Information

Whenever you fill out a contact form on our website or sign up to our mailing list you may be asked to provide us with personal information such as:

*Your Full Name*

*Your Email Address*

*The Church you attend*

**We only collect and store personal information which you consent to provide us with, and the purposes of collecting your information will always be made clear to you whenever you are asked to provide it.**

### *If you're part of a network church...*

When your church signs up for partnership, we collect and store the following information for all 'Ministry Area Leads' for the purposes of enabling your full participation in the network:

*Your Full Name*

*Your Contact Information*

*Your Role at the Church*

This is an important aspect of partnership in the network, which Lead Pastors should discuss with their team prior to this information being shared.

## How is your personal information used?

We use your information for 3 broad purposes:

- **Connecting you with us:** To provide you with content to help you connect with us, explore partnership, and grow your church by reaching unchurched people
- **Keeping you informed according to your interests:** To provide relevant information about events you have signed up for and similar events you may want to attend
- **Connecting you with others:** Within the network churches, we use the information you provide us with to connect members of the network with one another, and to contact you about any opportunities which are relevant for you as part of your church's partnership with the network. You may be contacted through group emails and WhatsApp groups.

## Monitoring, Tracking, Use of Cookies - Collecting Non-Personal Information:

We use Wix and Mailchimp for our website and mailings. Both of these platforms use tracking cookies to collect Non-Personal Information for the purposes of tracking site usage, improving user experience and providing us with an overview of how our website (furtherfaster.network) and emails are being accessed and interacted with.

The types of non-personal information analysed by Mailchimp and Wix:

- The Region users access our site/emails from
- Demographic information such as age ranges and gender
- How content is being interacted with
- What led users to the site

We use this information for internal review purposes only, and we do not collect any information beyond what is necessary to improve our website/ mailing performance and user experience.

## Who gets to see your information and how do we keep it safe?

**Keeping your information safe and protecting your privacy is important to us. We operate with the following practices according to your relationship to the network:**

### **a) If you are a user of our online services (e.g. Website Sign Up Forms, Webinars).**

We will never share or sell your information with any third parties. The information we collect about you is stored by the platform site where you provided your information:  
[mailchimp.com](https://mailchimp.com) (When you subscribe to our mailing list)  
[wix.com](https://wix.com) (When you fill out a form on our website)  
[zoom.com](https://zoom.com) (When you sign up to attend a webinar)

Please note: Some of our Webinars are hosted in partnership with Irresistible Churches Network Australia, which means that the information you give when you register for these Zoom Webinars will be collected by both the Irresistible Churches Network and the Further Faster Network. This information will only be used to contact you about the webinar you attended or a related webinar within the next 6 months.

### **b) If you become a partner through your church's membership to the network**

Your information will be shared with relevant network members including:

- The relevant Ministry Area Coordinator(s) (MAC) for your role
- A group of your peers within the network churches (e.g. if you are a lead pastor, all other lead pastors will be given your name, email address and information about your church)

## Why do we share contact information within the network?

As a partner, you will participate on group calls to help you go further, faster in your ministry area. For each ministry area there is a Coordinator who has the role of facilitating your group. The Ministry Area Coordinator (MAC) will be provided with the information they need to get you connected into the group. Such information would most likely be the following:

*Your Name*

*Your Email Address*

*Your Job/Volunteer Role*

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You will be encouraged to join a WhatsApp group, but MACs will not add you to these without your consent (You will have to provide your MAC with your mobile number in this case).

## How long do we retain your information?

We will continue to store and use your information for the purposes listed above until you cease to use our online services (unsubscribe) or are no longer part of the network. If you provided your details in order to attend a specific event and do not interact further with the network, your information will not be stored beyond 6 months (unless the event you attended is annual, in which case you may receive an invite for the same event the following year).

If you stop your interaction with the Further Faster Network (i.e. you unsubscribe or your church withdraws from partnership) your information will be permanently deleted after 12 months.

## Request for Access and Withdrawal of Permissions:

At any time you can ask for the complete record of the information we have about you. Please make such a request by sending an email to [becky@furtherfaster.network](mailto:becky@furtherfaster.network) with the subject line: **'Information Request.'** We will provide this to you within 14 days of your request.

At any time you can request that any personal information we are storing about you be deleted. You can also request that any photo, video or other recording which includes you be removed or that you be removed from it. Please contact [becky@furtherfaster.network](mailto:becky@furtherfaster.network) with the precise details of your request.

## Your presence in Further Faster Network promotion/ on our social media:

We want to celebrate you, feature you and share what you are doing on our own social media channels. This might look like:

- Publishing a quote from you
- Sharing a post from your church's feed on our own feed
- Publishing a photo or video which features you

We do not seek permission before we repost from public social media pages. Any re-posted content will always credit the original source. You can request that any re-posted content be removed from our platforms which either features you, or for which you were responsible. Contact [becky@furtherfaster.network](mailto:becky@furtherfaster.network)

We may occasionally tag you in a post on social media if it is relevant and appropriate to do so. You can request that tags be removed. You should always make sure your privacy settings on your own social media profiles are set up so that people who do not follow you do not have access to information you don't want shared.

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## **When you attend a Further Faster Network Event (Virtual or in-person)**

If you attend a Further Faster Network event we may take photos, videos or recordings for the purposes of promotion, or for redistribution (so that others can rewatch the content). We will not post content recorded at such an event which contains your personal beliefs, opinions or intellectual property without seeking your specific consent.

You can withdraw this consent at any time and the content will be removed. We will always let you know when this is taking place so that you can inform us should you not wish to appear in any media. You can remove your consent to feature in any promotional material or recordings at any time by contacting [becky@furtherfaster.network](mailto:becky@furtherfaster.network).

Any questions or concerns?

Contact: [becky@furtherfaster.network](mailto:becky@furtherfaster.network)